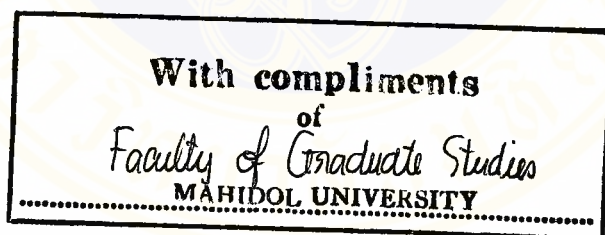


NORPLANT MISUSE IN CENTRAL JAVA, INDONESIA:
ANALYSIS OF QUALITY OF CARE AND COMPLIANCE BEHAVIOR



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Since their family planning program accepted in 1970, the Indonesian government always tries to find new contraceptive methods. Norplant is the newest contraceptive method to be promoted. Though the number of norplant users has increased over time, the problem is that many women use norplant incorrectly. Some of them use it longer than 5 years without removal, some women use double norplant and some others use one set of norplant, but it consists of less or more than 6 norplant matchsticks. These problems will certainly bring negative effects both at the national level and individual level. At national level, the large number of misusers will cause the failure of the family planning program, and at the individual level, it will bring negative effects for women for both their health and economic situation.

The general objective of this study is to find out quality of care condition which may affecting compliance behavior among norplant users, meanwhile the specific objectives are to examine the compliance behavior of norplant users, to investigate norplant users' perception about the quality of care condition, and to specify the relationship between quality of care condition and compliance behavior.

Non-compliance behavior among norplant users is caused by many factors. Poor quality of care, especially providers' incompetence, inadequate information, and inadequate mechanisms to encourage continuity are found as major causes. The provider did not give correct treatment when the clients got problem because of using norplant. They also did not give information clearly about the duration of norplant, how norplant works, what the advantages and disadvantages are of using norplant, contraindication, and what the side effects are of misuse of norplant. The mechanisms to encourage continuity are also poor because the providers did not encourage women to come for follow-up and they did not even tell about the places where the clients can get service for follow-up.

The clients themselves had a contribution in the misuse of norplant. The clients had their own beliefs about health and sickness and they also tended to refer to the behavior of their neighbors who were misusing norplant. The clients' awareness about the importance of information was also very low and It caused the lack of knowledge about the regulation of using norplant.