

**JOB SATISFACTION AMONG THAI TRADITIONAL  
MASSEURS IN CHAOPHYA ABHAIBHUBEJHR HOSPITAL,  
PRACHINBURI PROVINCE, THAILAND**

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PROVINCE, THAILAND.**

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**ABSTRACT**

This study investigated the job satisfaction among Thai traditional masseurs in Chaophya Abhaibhubejhr Hospital, Prachinburi province, Thailand, and described job satisfaction by socio-demographic characteristics and perception of motivation and hygiene factors.

The study design was a descriptive cross-sectional study combining quantitative and qualitative approaches. The quantitative target group of the study was all Thai traditional masseurs working in Chaophya Abhaibhubejhr Hospital during January, 2005 which was used as a sample. For the qualitative approach,  $\bar{X} \pm S.D.$  was used as a cut-off point for cases selection. The research instruments were a structured questionnaire and a guideline for in-depth interviews. Data were analyzed by using descriptive statistics such as percentage, mean and standard deviation.

The findings revealed that job satisfaction was relatively high. Generally, respondents had a high perception toward motivation and hygiene factors at the proportion of 73.7% and 64.1% respectively. Additionally, the results from the qualitative approach showed that in respondents' perception this job could generate income. The situation creating job satisfaction was patients' improvement from illness whereas the situation creating job dissatisfaction was conflict among colleagues. Job satisfaction was linked to the ability to help people. Lastly, the masseurs needed the hospital to solve conflict problems among colleagues, which was the cause of most dissatisfaction.

Based on these findings, job satisfaction of Thai traditional masseurs should be of concern in the maintenance of Thai traditional medicine in Thailand. Moreover, job satisfaction of Thai traditional masseurs working in different health settings should be conducted and comparisons performed which will bring understanding of the factors affecting their job satisfaction.

**KEY WORDS: JOB SATISFACTION ,THAI TRADITIONAL MASSEURS,  
THAI TRADITIONAL MEDICINE**